



Wespath

BENEFITS | INVESTMENTS

a general agency of The United Methodist Church



MDLIVE®

Virtual Care, Anywhere.

Introducing MDLive Telemedicine

ACTIVATE YOUR ACCOUNT NOW!

Ever need to see your doctor but can't get an appointment, don't have time to get to the office, need help after hours, or don't feel well enough to go out?

MDLIVE Telemedicine Can Help!

HealthFlex now partners with MDLIVE to provide 24/7 access to state-licensed, board-certified doctors via phone, secure video or an easy-to-use MDLIVE app. MDLIVE doctors can diagnose symptoms, prescribe medication, and send prescriptions directly to your pharmacy of choice when appropriate*.

MDLIVE can make sense for common non-emergency conditions any time you cannot get in to see your regular provider. It may be a cost-effective alternative to urgent care or the emergency room for non-emergency conditions.

Be ready before you need it by activating your MDLIVE account** now.

Learn more about MDLIVE, common conditions treated and out-of-pocket costs for consultations on the **HealthFlex/WebMD website (wespath.org)**:

- **Welcome information**
- **FAQs**

* Some state laws require that telemedicine doctors only prescribe medication in certain situations and subject to certain limitations.

** Participant, spouse and adult dependents must activate separate MDLIVE accounts; children under 18 can be added to the primary participant's account or registered separately.

Three Options to Activate

1. **Online**
mdlive.com/healthflex
2. **Phone**
1-888-750-4991
3. **Mobile app**
Download the **MDLIVE app**
(Google or iTunes stores)

Activating your account has no cost and does not obligate you to use MDLIVE in the future, but will save you time if you decide to use this telemedicine service when you're not feeling well.

Disclaimer: This document is provided as a general informational and educational service to HealthFlex participants. This document does not constitute medical, legal, or consumer advice. Wespath Benefits and Investments expressly disclaims all liability in respect to actions taken or not taken based on the contents of this document.

Wespath Benefits and Investments is the new name for the General Board of Pension and Health Benefits. While our name has changed over the years, our commitment to helping our participants achieve well-being aligned with the principles of The United Methodist Church has remained the same.

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