HealthFlex to Offer Blue Cross Blue Shield (BCBS) PPO Nationwide Network in 2024

In 2024, all HealthFlex plans will use the BCBS PPO network instead of the United Healthcare (UHC) network. Great news—over 90% of current providers used by HealthFlex members are in-network with BCBS, meaning your provider is very likely to still be in-network for HealthFlex.

You can check to see if your provider is in the BCBS PPO network:
1. Visit bcbsil.com
2. Click “Find Care”
3. Click “Find a Doctor or Hospital”
4. Click “Search as a Guest”
5. Under plans, select “Participating Provider Organization [PPO]” (please make sure your selection matches exactly as there are a number of options that include PPO)
6. Enter city, state or zip information
7. Search for names and specialties
8. List of providers is provided

If your provider is not in the BCBS PPO network and you would like to find one who is, OR if you are in active treatment and need a temporary network exception, Wespath care coordinators will be able to help you beginning December 1, 2023.

Reminder
As a reminder, HealthFlex always covers outpatient mental health counseling and true emergency care at in-network levels—even if your provider isn’t in network.