



# Wespath

BENEFITS | INVESTMENTS

a general agency of The United Methodist Church

# MDLIVE®



**Available when your regular doctor is not.**  
Your life is 24/7. Now seeing a doctor is, too!



Consult with a board-certified physician by phone, secure video or MDLIVE app anytime, from anywhere—24/7 access to doctors including pediatricians



Average wait time is less than 20 minutes to consult with a state-licensed, board-certified physician averaging 15 years of experience

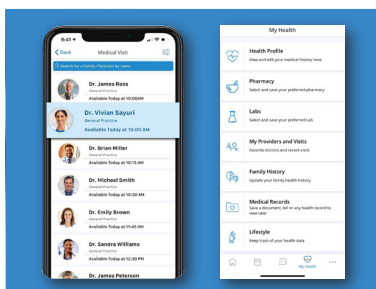


Family members covered in HealthFlex are also eligible

### Non-emergency conditions MDLIVE can diagnose and treat:

- Acne
- Allergies
- Cold/flu
- Constipation
- Cough
- Diarrhea
- Ear Problems
- Fever
- Headache
- Insect bites
- Nausea/vomiting
- Pink eye
- Rash
- Respiratory problems
- Sore throat
- UTI (Adult Females, 18+)
- And more

*Note: E-prescriptions can be sent to your local pharmacy (if needed). Some state laws require that telemedicine doctors only prescribe medication in certain situations and subject to certain limitations.*



## Activate your MDLIVE account

Activate your MDLIVE account now so it's ready when you need it. Three ways to activate:

- **Online:** [mdlive.com/healthflex](https://mdlive.com/healthflex), or log into [benefitsaccess.org](https://benefitsaccess.org), select the "Health Details" button, scroll down to Telemedicine and select the "Go to MDLIVE" button.
- **Phone:** 1-888-750-4991
- **Mobile app:** MDLIVE (Google or Apple App stores)

# Your Costs for MDLIVE

HealthFlex covers your MDLIVE visit—your out-of-pocket costs for MDLIVE services vary by HealthFlex plan:

<b>H1500 w/HSA</b>	\$55 until deductible is met; then \$11 (20% of \$55)
<b>H2000 w/HSA</b>	\$55 until deductible is met; then \$16.50 (30% of \$55)
<b>H3000 w/HSA</b>	\$55 until deductible is met; then \$33 (60% of \$55)
<b>C2000 w/HRA</b>	\$55 until deductible is met; then \$11 (20% of \$55)
<b>C3000 w/HRA</b>	\$55 until deductible is met; then \$27.50 (50% of \$55)
<b>B1000</b>	\$15 co-payment

*Co-payments/co-insurance costs apply to your in-network out-of-pocket maximum for all plans. MDLIVE costs are eligible for reimbursement through a health care flexible spending account (FSA), health savings account (HSA) or health reimbursement account (HRA) except through a limited-use FSA or HRA. Out-of-pocket costs contribute to your out-of-pocket maximum for all HealthFlex medical plans.*

**[mdlive.com/healthflex](http://mdlive.com/healthflex)**  
**1-888-750-4991**

*MDLIVE does not replace the primary care physician. MDLIVE is not an insurance product nor a prescription fulfillment warehouse. MDLIVE operates subject to state regulation and may not be available in certain states. MDLIVE does not guarantee that a prescription will be written. MDLIVE does not prescribe DEA controlled substances, non-therapeutic drugs and certain other drugs which may be harmful because of their potential for abuse. MDLIVE physicians reserve the right to deny care for potential misuse of services. MDLIVE interactive audio consultations with store and forward technology are available 24/7/365, while video consultations are available during the hours of 7 a.m. to 9 p.m. (local time) seven days a week or by scheduled availability. MDLIVE and MDLIVE logo are registered trademarks of MDLIVE, Inc. and may not be used without written permission. For complete terms of use visit [www.mdlive.com/pages/terms.html](http://www.mdlive.com/pages/terms.html)*

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