



Notice of Patient Protections

HealthFlex generally allows the designation of a primary care provider. You have the right to designate any primary care provider who participates in the HealthFlex plan's network, i.e., is a participating primary care provider, and who is available to accept you or your family members. For children, you may designate a pediatrician as the primary care provider. For information on how to select a primary care provider and for a list of the participating primary care providers, you can access Blue Cross and Blue Shield of Illinois at www.bcbsil.com or Unitedhealthcare at www.myuhc.com.

You do not need prior authorization from HealthFlex or from any other person (including a primary care provider) in order to obtain access to obstetrical or gynecological care from a health care professional in the HealthFlex plan's network who specializes in obstetrics or gynecology. The health care professional, however, may be required to comply with certain procedures, including obtaining prior authorization for certain services, following a pre-approved treatment plan, or following procedures for making referrals. For a list of participating health care professionals who specialize in obstetrics or gynecology, you can access Blue Cross and Blue Shield of Illinois at www.bcbsil.com or United Healthcare at www.myuhc.com. If you have any questions or need additional information regarding this special enrollment opportunity, please contact the General Board of Pension and Health Benefits Health Team at 1-800-851-2201 or write to the Health Team at 1901 Chestnut Avenue, Glenview, IL 60025-1604.